



Virginia Information Technologies Agency



eGov Services

Jerry Simonoff

Director, Enterprise Solutions & Governance

Information Technology Advisory Council

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Agenda

- eGov Services
- Update on Awards
- Contract Overview
- Transition Points
- eGov Services Open House
- Questions



eGov Services

- Focal point for promoting Commonwealth's initiative "enable all citizens to interact with government – safely, securely, and when, how, and where they want it"
- Web services contract monitoring and overall performance
- Provide guidance in navigating the eGov services model



eGov Services (Cont.)

- Where needed, assist in development of statement of requirements or statement of work
- Manage project activities related to transition planning, execution and risk management



Contract Awards

The awards are official

Virginia.gov portal supplier

- CapTech Technologies

Operations and Maintenance (O&M) suppliers

- CyberData Technologies Inc.
- BroadPoint Technologies



Contract Awards

Hosting Suppliers

- AIS Networks
- CyberData Technologies
- SiteVision



eGov Services Model

- More flexibility, choice and price competitiveness in selecting a supplier
- Choice of options and price competitiveness in selecting the level of operations, maintenance and/or hosting support specific to needs
- Choice in scalable hosting solutions for Web and non-Web-based applications and data
- Transparency of Commonwealth funds



O&M Contracts

- Uses
 - Maintenance and support for websites and Web applications
 - New payment processing application development where supplier will maintain the application and optionally provide hosting
 - New Web development when the agency has an existing contract with an O&M supplier and the supplier will be providing maintenance for the new application



Hosting Contracts

- Governance
 - Criteria for governance is being developed
 - Governance criteria to be available May 17
- Governance review to assist with approvals
 - Adhering to security compliance and SEC501
 - Based on services not available from the comprehensive infrastructure agreement
 - Strategic benefits to be achieved for the agency through the use of the contract



Transition Points

- Many details remain to be worked out
- VITA will assist agencies in:
 - Defining requirements
 - Selecting a solution
 - Tracking activities to complete the transition
- VITA activities currently focused on:
 - Due diligence to test load code from Virginia Interactive (VI)
 - Working with VI to draft the transition plan



eGov Services Open House

- Open House
May 17
10 a.m. – 3 p.m.
James Monroe Building
Main Floor Conference Room B
1401 N. 14th Street
Richmond
- Meet and greet the suppliers
- Get an understanding of their offerings



eGov Services Help

- Questions about your inventory
 - Contact your agency customer account manager
 - Email eGovQuestions@vita.virginia.gov
- Questions about planning/transition
 - Contact Jim Adams
 - Jim.adams@vita.virginia.gov
- Frequently asked questions (FAQs)
 - Check FAQ pages, which will be updated as needed www.vita.virginia.gov



Questions